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Attorney Docket No.: 36992.00083

FW 2/43

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:

Examiner: Kyung H. Shin

Takeshi ISHIZAKI *et al.*

Appl. No.: 09/964,129

Art Unit: 2143

Filed: September 25, 2001

Title: INTEGRATED SERVICE MANAGEMENT SYSTEM

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**ASSOCIATE POWER OF ATTORNEY**

Sir:

Please recognize the following attorneys as associate attorneys in the referenced application:

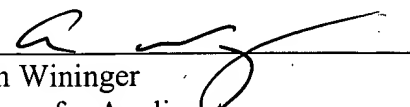
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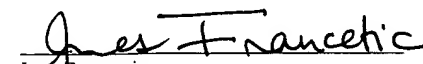
Respectfully submitted,

  
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**CERTIFICATE OF MAILING**

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the Commissioner for Patents, Washington, D.C. 20231, on

Date: December 1, 2005

  
James Francetic